

LNHA LAGNIAPPE

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LNHA Website Update



Grab a cup of coffee and visit LNHA's website at www.lnha.org. We have restructured the site to provide members with a better user experience. You will find some new navigation tabs on the homepage including Members Only, Join LNHA and Advertise. LNHA encourages you to visit the "Members Only" section and take advantage of our numerous resources. The password to the members only section is **owl**. Check this page often as it is regularly updated with new content.

One resource on this page is the Criminal Background Check and Security Check policy for nursing facility management. It has been updated by LNHA's Legal and Policy Director Wes Hataway. State and federal law place certain requirements on long-term care nursing facilities regarding applicants for employment. This memo provides an analysis of the law. Click [here](#) to view this resource. LNHA has sent this item to the Louisiana Department of Health for review and will make revisions if advised. Also, state law requirements on voting in nursing facilities are posted on the resources page as well. Use this [post](#) as a reminder of electioneering rules.

LNHA Members to Participate in AHCA's Gallery Walk

The [AHCA/NCAL 2nd Annual Quality Summit](#) will be presented in Orlando, Florida on March 6-8. The symposium features a moderated poster gallery walk. LNHA member management company, Nexion Health, has three Louisiana facilities whose posters were chosen to be presented as part of the symposium's educational offerings.

Two facilities were chosen to participate in the prestigious "Gallery Walk" which is a special opportunity for attendees to view specific posters and learn more about the quality improvement journey. Chosen for the "Gallery Walk" is New Iberia Manor North's poster submission entitled "C.R.E.A.T.E.: a sustainable approach to culture change" which will be presented by Administrator Abby Benoit. Also chosen is New Iberia Manor South's poster submission entitled "P.U.R.P.O.S.E. Driven Mentoring: an approach to achieving staff stability through mentoring" which will be presented by Administrator Ryan Richard.

Meadowview Health and Rehabilitation Center, located in Minden, was also chosen as a poster winner. Their poster submission is entitled "Equipping clinicians with advanced care options leads to reduction in UTIs: Theraworx® works wonders". Director of Nursing Sallie Bethea will lead this presentation. We are proud of our member facilities who represent Louisiana and demonstrate leadership in quality improvement.



Have a news story about your facility or a special event you'd like to share with LNHA? Email kmiller@lnha.org for a chance to be featured on [LNHA's Facebook page](#) or in the Lagniappe newsletter.

LNHA Welcomes New Education Coordinator Nancy Russell



Nancy Russell, former administrator of a nursing facility in Kentucky, is LNHA's new education coordinator. Nancy has seven years experience as a nursing facility administrator and holds a Master of Health Services Administration degree. Her knowledge and expertise will be a great asset to our Association. Nancy is passionate about providing high-quality care to Louisiana's elderly community and is eager to continue her work in the long-term care profession.



LNHA invites you to join us at our upcoming educational events. Be sure to register early for these events as space is limited.

The Five-Star Rating System and Ethics for Long Term Care Leaders of Today - Register Before Tuesday, Feb. 7!

February 14, Paragon Casino Resort, Marksville

LNHA and the Louisiana Board of Examiners of Nursing Facility Administrators (LABENFA) invite you to attend this one-day course focusing on the Five-Star Rating System and ethics for long term care leaders. Leaders in the long term care profession will share their expertise and tips on how to utilize the information from the rating system to improve quality of care and ultimately your facility's Five-Star score. Attendees will receive seven continuing education credits for this course. For more information, click [here](#).

Resident Activity Director Certification Workshop

March 20-23, Paragon Casino Resort

View the event calendar [here](#) and register today!

CMS New ROP: Reporting Abuse, Neglect and Exploitation (§483.12)

Lyn Bentley, Vice President of Quality and Regulatory Affairs for the American Health Care Association (AHCA), recently shared that she has received numerous questions regarding the changes under the new Requirements of Participation related to reporting abuse, neglect, exploitation or mistreatment, including injuries of unknown source and misappropriation of resident property. The specific regulatory language follows. (The sentence in question is emphasized in bold below.)

§483.12 Freedom from abuse, neglect, and exploitation

(c) In response to allegations of abuse, neglect, exploitation or mistreatment the facility must:

(1) Ensure that **all alleged violations involving abuse, neglect, exploitation or mistreatment, including injuries of unknown source and misappropriation of resident property are reported immediately, but not later than two hours after the allegation is made, if the events that cause the allegation involve abuse or result in serious bodily injury** or not later than 24 hours if the events that cause the allegation do not involve abuse and do not result in serious bodily injury, to the administrator of the facility and to other officials (including the State Survey Agency and adult protective services where state law provides for jurisdiction in long-term care facilities) in accordance with State law through established procedures.

After meeting with the Centers for Medicare & Medicaid Services (CMS) officials, Lyn Bentley understood CMS to interpret this specific sentence to mean that all allegations or reports of abuse and injuries of unknown source resulting in serious bodily injury, **must** be reported to the state agency immediately upon knowledge of the allegation of abuse or serious bodily injury of unknown source and no longer than two hours after discovering or becoming aware of the allegation or injury of unknown source. In essence, reporting takes precedence over a lengthy internal investigation of events. Report first then investigate. Additional guidance will be released no later than November 2017 and may provide clarification.



Author: Rita Finn, MSN, RN, LNHA Regulatory Director

National Partnership to Improve Dementia Care in Nursing Facilities



A new antipsychotic medication use data report shows Louisiana has improved greatly in reducing antipsychotics in nursing facilities. Louisiana has the second best improvement in the nation with an 11% decrease. LNHA is proud of the efforts its member facilities in reducing antipsychotics.

Over the past few years, LNHA has collaborated with the [National Partnership](#) to improve dementia care in nursing facilities. The National Partnership has a mission to deliver health care that is person-centered, comprehensive and interdisciplinary with a specific focus on protecting residents from being prescribed antipsychotic medications unless there is a valid, clinical indication and a systematic process to evaluate each individual's need. CMS promotes a multidimensional approach that includes research, partnerships and state-based coalitions, revised surveyor guidance, training for providers and surveyors and public reporting.

CMS is tracking the progress of the National Partnership by reviewing publicly reported measures. The official measure of the Partnership is the percentage of long-stay nursing facility residents who are receiving an antipsychotic medication, excluding those residents diagnosed with schizophrenia, Huntington's Disease or Tourette's Syndrome. For more information on the National Partnership, email dnh_behavioralhealth@cms.hhs.gov.

Louisiana Health Care Quality Forum Webinars and Resources

The Louisiana Health Care Quality Forum has received grant funding from the Louisiana Department of Health using civil money penalties paid into the Nursing Home Residents' Trust Fund. The funding will be used to provide training tools and opportunities for long-term care nursing facility staff to assist in discussing advance care planning and the Louisiana Physician Orders for Scope of Treatment (LaPOST) with residents and family members. Some of the resources that you will be receiving over the next six months at no cost to your facility are:

- Training webinars certified for one hour of CEU for social workers, nursing facility administrators and one hour CME for physicians.
 - Webinars are scheduled for Feb. 8 at noon; Feb. 15 at 8:00 a.m. and Feb. 17 at noon. To register, click [here](#) or contact [Monique Tyler](#)
- Pads of the recently-revised LaPOST documents
- LaPOST Handbook for long term care professionals
- LaPOST implementation guide for long term care facilities
- Training video for staff titled "Implementing LaPOST in your Long-Term Care Facility"
- Video to be used for residents and family explaining advance care planning and LaPOST
- Several brochures that will answer frequently asked questions for both staff, residents and families on advance care planning and the LaPOST document

You recently received a letter asking that you appoint a person in your facility as the LaPOST Coordinator. That person is the one who will be receiving the resources directly and will be responsible for implementing the training in your facility. Please send the name of your coordinator, email address, phone number, facility name and address to cmichael@lhcf.org.

AHCA/NCAL Quality Summit: Registration Deadline Feb. 3

Join AHCA/NCAL and your long term and post-acute care colleagues for two upcoming events at the beautiful Hilton Orlando Lake Buena Vista at Walt Disney Resort in Orlando, Florida. This year, AHCA/NCAL is holding both the 2nd Annual Quality Summit and the 2017 IO Leadership Conference at the same place in the same week. Attend one, or get more bang for your buck and save \$50 when you [register for both conferences](#).

The [Quality Summit](#) is designed to help you on your quality journey with excellent speakers and key topics on a variety of educational subjects. Enjoy short LED Talks, general [keynote](#) sessions, and [intensives](#) while earning CEUs, networking, and sharing strategies.

This year's [IO Leadership Conference](#) focuses on surviving and thriving as an independent owner. Attendees will learn [innovative strategies and ideas](#) to help with the challenges of managing staff and patients and explore different approaches for dealing with new laws and regulation. Discover the best practices in change management and get inspired.

Save the Dates for 2017



LNHA Spring Conference
May 1-3, 2017
Baton Rouge Crowne Plaza

LNHA Annual Convention & Trade Show
September 6-8, 2017
New Orleans Marriott



The Lagniappe e-newsletter is published twice a month by the Louisiana Nursing Home Association. Lagniappe is provided as a membership benefit. If you have any questions about Lagniappe, contact LNHA Communications Director [Karen Miller](#).