



## **AGENCY LIAISON MINUTES**

June 19, 2012

The meeting was called to order at 2:00 p.m. Tuesday, June 19, 2012 by Jamie Shelton, Chairman of the Agency Liaison Committee.

**Committee Members Present:**

Jamie Shelton, , Dale Hewitt, Marcus Naquin, David Stallard, Dave Rambo

**LNHA Staff:**

Laurie Hinrichs

**DHH-Health Standards Guests:**

Erin Rabalais, Cecile Castello, Carolyn Dell, Denise Traylor

**Committee Members Absent:**

Scott Broussard, Michella Ford, Harold Gamburg, Ronald Goux, Jack Sanders, Phyllis Chatelain, Matt Machen, Lannie Richardson

**Written replies to Agency committee questions were supplied by Carolyn Dell, RNManager, Health Standards.**

**Written responses to questions submitted to Erin Rabalais are included with the minutes.**

**Discussions included the answers to the included questions and the following:**

**Erin Rabalais, Carolyn Dell, and Cecile Castello repeated their comments from the last agency liaison meeting asking the facility administrator to notify them during their survey**

process if they have any surveyor concerns or questions that could not be answered by the survey team leader, or if they had questions about the deficit practice cited by the team.

Denise Traylor spoke about reporting on the OTIS system and reminded attendees to follow the guidelines for reporting and that the state was aware the system was sometimes difficult to navigate, but they were aware of this.

Carolyn Dell stressed this last month and again stated she was concerned that facilities were not only following their policies and procedures for falls, supervision to prevent accidents and abuse investigations, and how to prevent pressure ulcers. She stated there were new Nursing Facility Administrators and Directors of Nursing who were unaware of their facility policies. She suggested further training on abuse investigations. LNHA will look into this for early next year.

There was no further business and the meeting was adjourned at 4:00 p.m.

Minutes submitted by:

Laurie Hinrichs, RN, BSN

Regulatory Director