



## LNHA Director of Nursing Boot Camp July 24-25, 2019 Paragon Casino Resort – Marksville

The Louisiana Nursing Home Association (LNHA) invites long-term care nursing facility staff in supervisory roles to attend the DON Boot Camp seminar on July 24-25 at the Paragon Casino Resort. This two-day seminar is designed to provide a registered nurse with the information and knowledge needed to serve as an effective director of nursing in a nursing facility. This seminar will demonstrate how to guide staff to provide quality care to their residents. Sessions will include the following topics: leadership; staff retention and engagement; documentation and the current survey process.

### Date and Location

The seminar will be on July 24-25 at the [Paragon Casino Resort](#) in Marksville, Louisiana. The LNHA group rate at the Paragon Casino Resort for this seminar is \$93 for a standard guest room and \$119 for a deluxe atrium guest room. To receive the group discount, call 800.642.7777 and mention the code **LNHJ23G**. The deadline to receive the group rate for the hotel reservation is **July 2**.

### Seminar Cost

The registration fee is \$250 for LNHA members and \$350 for nonmembers. The hotel reservation is not included in this fee. The workshop includes breakfast and lunch. Register online at [www.lnha.org/eventscalendar](http://www.lnha.org/eventscalendar); space is limited. The deadline to register with LNHA is **July 18**.

### Tips for Attendees

The sign-in table opens at 7:30 a.m. where breakfast will be provided. Class starts promptly at 9 a.m. If you prefer hard copies of the materials, consider printing handouts at [www.lnha.org/LNHAhandouts](http://www.lnha.org/LNHAhandouts). Presentations will be posted as they are submitted to LNHA. Bring a sweater; the temperature inside conference spaces can be unpredictable.

### Continuing Education Credits

- **Administrators: 8 hours approved**  
This session is approved by the Louisiana Board of Examiners of Nursing Facility Administrators for **8 hours** of continuing education credits.
- **Registered nurses:** 8.5 hours of Continuing Nursing Education will be awarded upon the completion of this offering (full attendance both days is required)

Joint-Provided by NSU Nursing Continuing Education and the Louisiana Nursing Home Association

Northwestern State University Nursing Continuing Education is accredited as a provider of continuing education in nursing by the American Nurses' Credentialing Center's Commission on Accreditation.

NSU does not approve or endorse any commercial product or company associated with this offering.

### Questions and Cancellation Policy

If you have questions, contact Julie Stacey at 225.927.5642 or email [jstacey@lnha.org](mailto:jstacey@lnha.org). Written cancellation received at least 10 days before the event will be refunded in full. Cancellation after this date will incur a fee equal to one-third of the registration cost.

**Register at [www.lnha.org](http://www.lnha.org) and view the agenda on pages 2-3.**



# 2019 DON Boot Camp Agenda

**Wednesday, July 24, 2019**

7:30 a.m. - 8:45 a.m.	<b>Registration and Breakfast Buffet</b>
9 a.m. - 10:45 a.m.	<p><b>“ABCs and 123s of Being a Great Leader</b> Danielle “Nickie” Toups, RN, NFA, Eunice Manor Nursing Home</p> <p>What are the qualities that separate good leaders and bad leaders? Honesty and integrity, inspiring others, commitment, passion, good communicator, connecting with others, delegation and empowerment, creativity, loyalty, reliability, and most essential is perseverance. Leadership is influence, everything rises and falls on leadership. What is Ethics and how it plays a role in moral principles that govern a person’s behaviors and activity. New Federal regulations on F 561 Self-determination, F 941 Effective Communication, and F 550 resident rights. This session will inform attendees on how to educate and communicate with staff members to ensure person-centered care and freedom of choices are expected and carried out on a daily basis. In this session, you will also be given examples of effective communication, in services, creative ideas that will motivate leaders to move into a successful path with little or no struggles.</p> <p>Learning Objectives:</p> <ol style="list-style-type: none"> <li>1. Participants will learn about leadership and ethics in a hectic environment</li> <li>2. Participants will learn about the new regulations and how to get started</li> <li>3. Participants will have a better understanding of person-centered care and choices</li> </ol>
10:45 a.m. - 11 a.m.	<b>Break</b>
11 a.m. - Noon	<p><b>“Workforce: Creating a Culture that Promotes Retention and Engagement”</b> Abby Benoit, Director of Strategic Initiatives, Nexion Health</p> <p>This presentation will review current turnover statistics with special focus on nurses and certified nursing aides.</p> <p>Learning Objectives:</p> <ol style="list-style-type: none"> <li>1. Describe current workforce climate; including key engagement drivers of employees.</li> <li>2. Describe leadership strategies to enhance employee retention and engagement.</li> <li>3. Review strategies and best practices for increasing employee retention and engagement.</li> </ol>
Noon - 1 p.m.	<b>Lunch (Provided)</b>
1 p.m. – 2:30 p.m.	<p><b>“Getting back to the basics: A comprehensive review of Pharmacy Oversight in the Nursing Home through the eyes of CMS, DEA, LDH and your consultant Pharmacist”</b> William Day, DPh, PD, RPh, FASCP, Pharmaceutical Consulting Services of America</p> <p>Learning Objectives:</p> <ol style="list-style-type: none"> <li>1. Participants should gain an enhanced working knowledge of the requirements as outlined in the CMS Interpretive guidelines regarding pharmacy services.</li> <li>2. Participants should gain an enhanced working knowledge of the medication administration requirements and protocol.</li> <li>3. Participants should gain an enhanced working knowledge of the requirements for proper handling of controlled substances and hazardous materials.</li> </ol>
2:30 p.m. – 2:45 p.m.	<b>Break</b>
2:45 p.m. – 4 p.m.	<b>Class Resumes with Dr. Day</b>
4 p.m.	<b>End of Day 1</b>

## Thursday, July 25, 2019

7:30 a.m. - 8:45 a.m.	<b>Registration and Breakfast Buffet</b>
9 a.m. - 10:30 a.m.	<p><b>“Using the Critical Element Process to Achieve Great Survey Results as it Pertains to Recent Survey Trends and Hot Topics”</b> Peter Green, CareRise, VP Clinical Services</p> <p>Mr. Green will discuss the current survey process. He will discuss the survey process organized into seven different steps. All seven steps will be reviewed and he will further discuss how using the critical element pathways can assist with this survey process.</p> <p>Learning Objectives:</p> <ol style="list-style-type: none"><li>1. Learners will be able to identify the critical element pathways provided by CMS as guides to assist in preparation for survey.</li><li>2. Learners will be able to correlate medical record documentation to the critical element pathways.</li><li>3. Learners will be able to recognize the guidance provided for the survey process in the critical element pathways.</li></ol>
10:30 a.m. – 10:45 a.m.	<b>Break</b>
10:45 a.m. - noon	<b>Class will resume</b>
Noon	<b>End of DON Boot Camp</b>